



## RamQuest Closing Market Integration w/TitleWave

### Sending Order Data to TitleWave

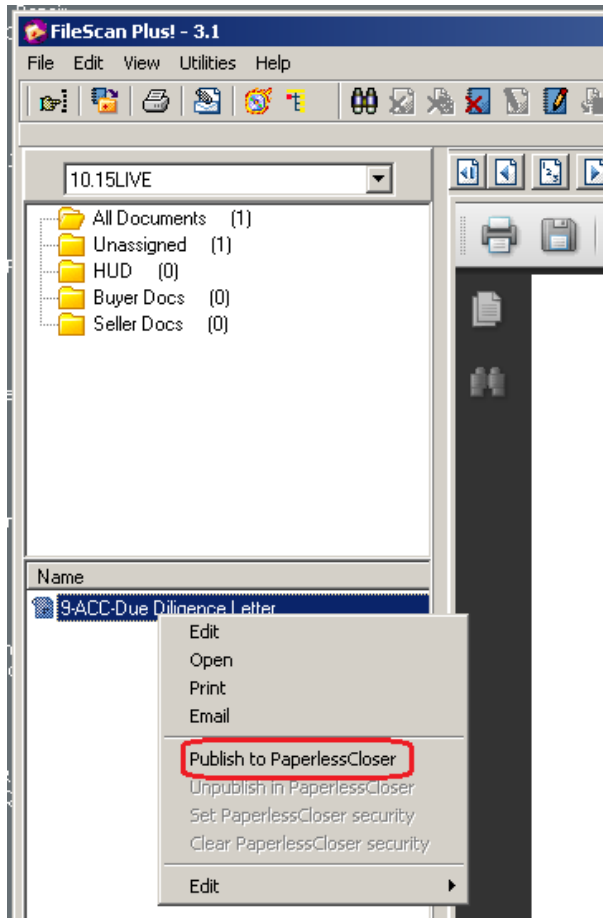
#### Step 1:

To place an Order through Closing Market from RamQuest, Create your order and complete as much information in order entry as you know. The fields that will feed to TitleWave are as follows:

RamQuest Order Number  
Branch – Title Company - Underwriter  
Sales Price  
Buyer(s) Name (Middle Name 4 character limitation including spaces)  
Seller(s) Name (Middle Name 4 character limitation including spaces)  
Loan Amount 1  
Lender 1  
Loan Amount 2  
Lender 2  
Property Street Address  
Property City  
Property State  
Property Zip  
Property County  
Order Type  
Property Unit  
Property Lot  
Property Block  
Property Subdivision  
Property Building  
Property Phase  
Property Tax ID #

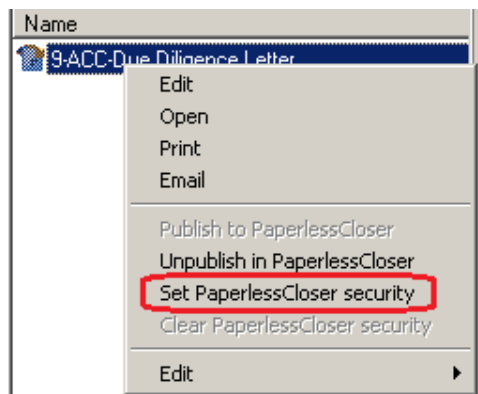
#### Step 2:

If you wish to send documents to TitleWave, they must first be saved in FileScan, then published by right clicking on document and selecting publish:



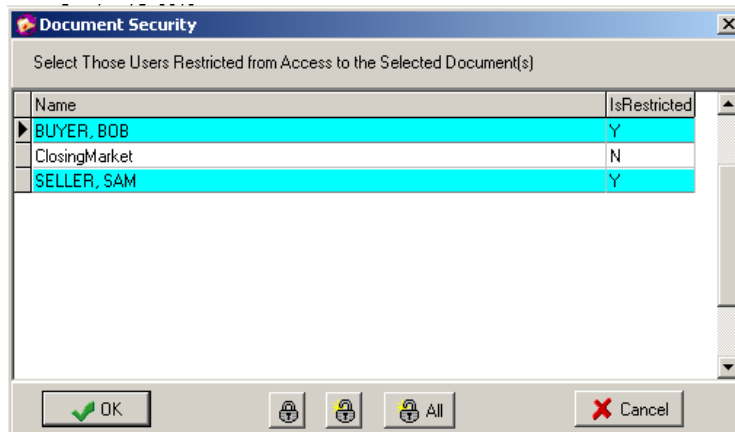
**Step 3:**

**Once published, the security must be set, to remove restriction for Closing Market user by right clicking published document and selecting set PaperlessCloser security.**



**Step 4:**

**Document security window opens. Click Closing Market user name then click the 'unlock' button, which will reflect N in the is restricted column then click OK**



**Publishing and removing the restriction for the closing market user will allow the document to become available for sending to TitleWave.**

**NOTE: Documents may be sent with the initial order to TitleWave and anytime thereafter by following the publish/disable security, launch CM, "UPDATE" select document and submit.**

**Step 5:**

**Click the 'Closing Market' icon**



**Closing Market module will open,**

**Step 6:**

**Click 'Submit' button for TitleWave service.**

Closing Market Services


Logged in as: julia  
The Settlement Industry's Dig

[Trading Partners](#) | [Order History](#) | [The Market](#) | [Help](#)


### Trading Partners

My Service Providers

Enterprise Name	Service	Category	
<input type="button" value="Refresh"/> <input type="button" value="Clear Filter"/>			
FedEx	FedEx Labels & Tracking	Shipping	<input type="button" value="Submit"/>
TitleWave	TitleWave	Title Search	<input type="button" value="Submit"/>

**Step 7:**

Select 'Property', 'TitleWave Brand', 'TitleWave Order Type', 'TitleWave Product Type' and add additional 'TWNNotes' as needed. This should include any information that you have that is not a part of the fields that automatically feed to TitleWave,


  
TitleWave

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Enter the File #: 10.15LIVE

**Property:**  123 MAIN STREET, VERO BEACH, Indian River, FL, 12345

**TW Brand:**

**TW Product Type:**

**TW Order Type:**

**TW Property Type:**

**TW Notes:**

Documents

Choose one or more documents to send with the order.

	Description
<input type="checkbox"/>	9-ACC-Due Diligence Letter

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Be sure to check the checkbox(s) for the documents you would like to submit.

**Step 8:**

Click 'Submit' button. You will receive another window indicating that the order was submitted to TitleWave indicating the TitleWave order number. There will also be a note added to the 'order notes' on the main tab of the RamQuest CCE Order Entry module.

## Accepting TitleWave data into RamQuest CCE

### Step 1:

Be sure that you have the 'Paperless Closer Alarms' open and minimized in your CCE tray.

If RamQuest and Closing Market were used to send an order to TitleWave, the TitleWave product for that order can be received back into RamQuest using Closing Market.

If there is TitleWave data that is ready to be received by RamQuest, the user is notified via *Paperless Closer Alarms*. *Paperless Closer Alarms* is a separate RamQuest application. You run this program from a shortcut on your RamQuest desktop. When you click '*Paperless Closer Alarms*', it will run minimized. You will only see an icon in the lower right-hand corner of your desktop tray as shown below.

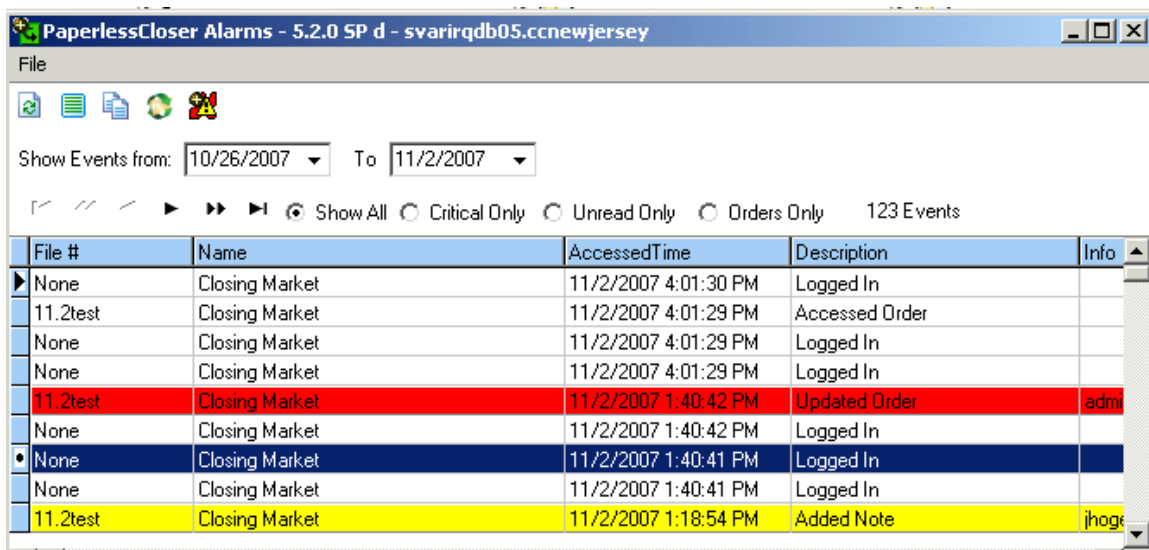


When the TitleWave order is complete, your PC Alarms Icon in your tray will turn **Red** and an *Order Update* balloon will display. This is your indication that the order is ready to be processed.



### Step 2:

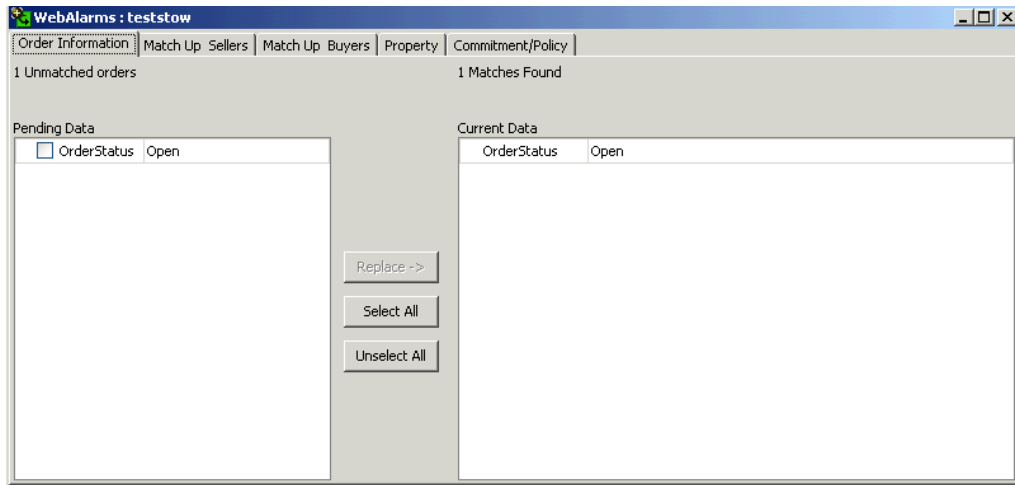
Open *Paperless Closer Alarms* from the tray. The *Paperless Closer* window will appear.



File #	Name	AccessedTime	Description	Info
None	Closing Market	11/2/2007 4:01:30 PM	Logged In	
11.2test	Closing Market	11/2/2007 4:01:29 PM	Accessed Order	
None	Closing Market	11/2/2007 4:01:29 PM	Logged In	
None	Closing Market	11/2/2007 4:01:29 PM	Logged In	
11.2test	Closing Market	11/2/2007 1:40:42 PM	Updated Order	admi
None	Closing Market	11/2/2007 1:40:42 PM	Logged In	
None	Closing Market	11/2/2007 1:40:41 PM	Logged In	
None	Closing Market	11/2/2007 1:40:41 PM	Logged In	
11.2test	Closing Market	11/2/2007 1:18:54 PM	Added Note	jhog

**Step 3:**

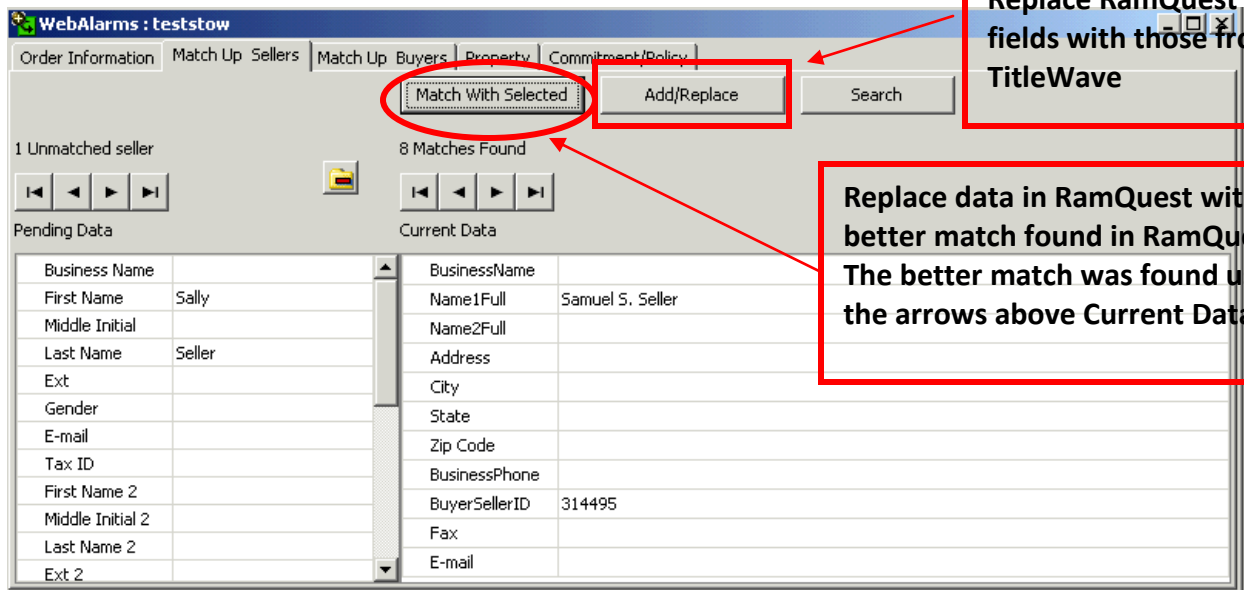
Double Click on the **Red** highlighted line and the *Web Alarms Order Data* window will appear.



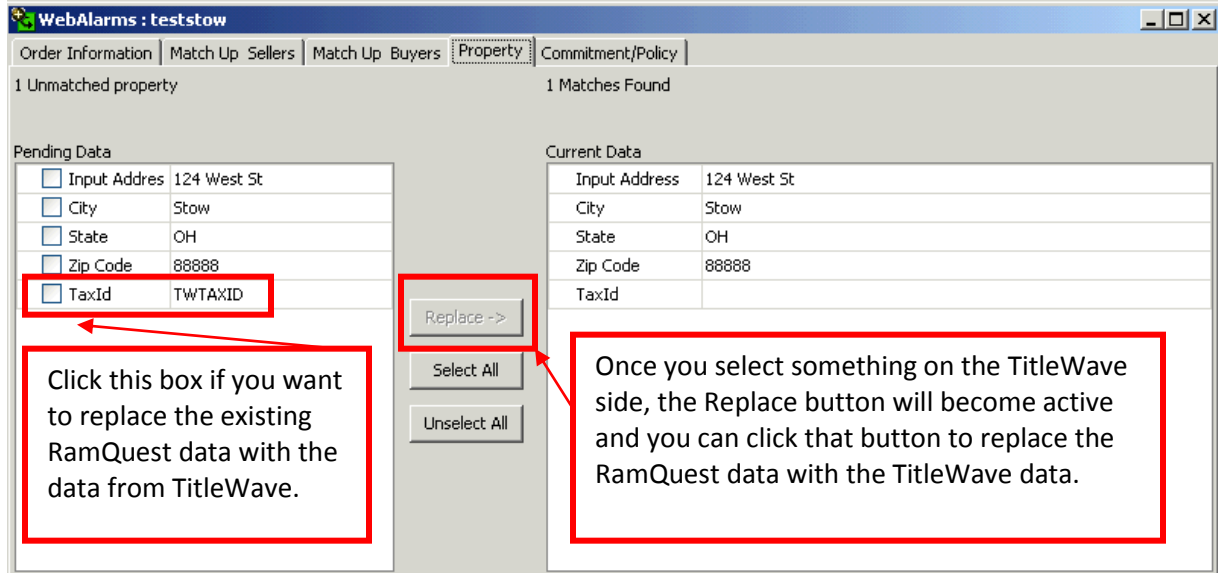
The data on the *left* is what is being *received from TitleWave* and the data on the *right* is what currently *exists within your RamQuest Order Entry Module*.

**Order Information Tab** – This tab shows the order status in TitleWave and the order status in RamQuest. If you want to replace the Order Status in RamQuest with the Order Status from TitleWave, select the box next to Order Status on the left and click '*Replace->*'.

**Buyers/Sellers Tab** – You have multiple options when it comes to replacing the Buyer and or Seller names on your RamQuest order. On the Match Up Sellers/Buyers tabs, the left side shows what is in TitleWave, while the right side shows what is in RamQuest. Also, you will see if either application has found possible matches in their respective databases. You can peruse the matches (using the arrows) on both sides to find the best fit. If you want to replace the RamQuest data with another match that already exists on RamQuest, choose '*Match With Selected*'. If you want to replace the RamQuest data with the data from TitleWave, select '*Add/Replace*'. The Search button allows you to search the RamQuest database manually for a possible better match.



**Property Tab** – The Property tab allows you to compare what is coming in from TitleWave to what you have already in RamQuest. If you want to override any of the existing data in RamQuest, select the checkbox(s) with the desired data on the TitleWave (left) side and click the 'Replace->' button. You will receive a message asking if you are sure you wish to override. Confirm the request.



**Commitment/Policy** - The Commitment/Policy tab allows you to compare what is coming in from TitleWave to what you have already in RamQuest. While you can pick and choose what data you want to copy from TitleWave to RamQuest, it is typical to 'Select All' on this tab, and 'Replace->' all of the data in RamQuest.

WebAlarms - teststow

Order Information | Match Up Sellers | Match Up Buyers | Property | Commitment/Policy

1 Unmatched commitment/policy | 1 Matches Found

Pending Data		Current Data	
<input type="checkbox"/> Schedule B Re	[A]	Schedule B Requ	[A]
<input type="checkbox"/> Exceptions	[A]	Exceptions	[A]
<input type="checkbox"/> Legal Descrip	[A]	Legal Descriptor	[A]
<input type="checkbox"/> Current Holdi	[A]	Current Holders	[A]
<input type="checkbox"/> Effective Dat	6/28/2010	Effective Date	6/28/2010
<input type="checkbox"/> Effective Tim	12:00	Effective Time	12:00
<input type="checkbox"/> Effective AM/	am	Effective AM/PM	am
<input type="checkbox"/> Interest In L	Fee Simple	Interest In Land	Fee Simple

Replace ->

Select All

Unselect All

**Step 4:**

You can now close Paperless Closer Alarms, go to Complete Closing Enterprise, and see that the data that you have elected to receive from TitleWave is in your Order Entry and/or Commitment Policy areas.